



SANDERS

MADE IN ENGLAND
SINCE 1873

Please fill in the below details and enclose this document with any footwear being returned to:
Returns Dept., Sanders & Sanders Ltd., Spencer Road, Rushden, Northamptonshire, NN10 6AE.

Full Name
Address
Telephone No.
E-mail Address
Order No. (WEBXXXX)
Product (name/colour/size)
Reason For Return (too big, too small, doesn't suit me, changed mind, ordered by mistake, didn't arrive on time, other)
Return Preference (refund/exchange)
Additional Comments

IMPORTANT INFORMATION:

Products must be returned to us in perfect condition, in original packaging, and returned with the delivery note and a completed returns form within 30 days of receiving your order. Please note, we're unable to accept returns for footwear that shows signs of wear, creasing, or damage, as this makes the item unsuitable for resale—unless the return is due to a defect or fault in the product.

Customers are responsible for return shipping costs; we recommend using a tracked delivery service and obtaining proof of posting, as we cannot accept responsibility for items lost or damaged in transit. Royal Mail's Tracked 24 and 48 services provide a convenient and cost-effective option, allowing you to book online, arrange a home collection, or drop off your parcel at a nearby location.